



Town of Discovery Bay
A California Community Services District
"Friday Letter"
To the Board of Directors
December 13, 2013

From: Rick Howard, General Manager

General Manager/Administration:

- ✓ Last week I noted that we had a problem with the website. The issue has been resolved and it is back to normal. If you haven't had a chance to go online in a while, check it out, we are always adding new material!
- ✓ Final interviews took place this week for the Recreation Projects Coordinator position. An offer letter is going out Monday. I will let you know under separate cover additional information.
- ✓ I noted last week that starting this week we have upgraded our Caselle bill pay system with a partner program called Xpress Bill Pay. This system is now operational and allows our customers to receive electronic statements instead of paper statements. The program also allows for customers to track their monthly usage online, and to set up recurring payments. This is a nice feature to be able to offer our customers. It is up and running and you can go to www.xpressbillpay.com. A copy of an online statement is attached.

Water and Wastewater Services

- ✓ This week has been a very busy week in the area of water and wastewater. On Wednesday we met with representatives of both Pantages and Newport Pointe in continuing to develop the Pre-Annexation Agreements for the respective projects.
- ✓ On Thursday morning at 7:10 am Virgil received a call from the residential construction foreman in Kiper Home's development project notifying of a Sanitary Sewer Overflow event taking place on Key West Way. The marker in the photo below shows the location of the SSO. There are 12 homes upstream of the manhole that flow into the sewer main in that area.

The sewer back-up resulted in approximately 50 gallons of raw wastewater entering the storm drain system, eventually entering into one of the lakes located within The Lakes community.

The cause of the back-up appears to be concrete or other aggregate materials that were either dumped into the manhole or had accumulated over the long period of time that the sewer in that area was inactive due to lack of construction activity.

Veolia will also prepare a Root Cause Analysis to determine the exact cause of the blockage and the resulting SSO.

Veolia submitted all required paperwork to the state in a timely manner. See attached letter.



I will keep you posted as more information is available.

Parks, Landscape and Recreation Services

- ✓ Community Center repair work started this week. The contractor anticipates being complete by the end of next week. See photos, below:



Important Dates

Upcoming important dates are as follows:

- CSD Regular Board Meeting – December 18, 2013 at 7:00 p.m.
- The District Office will be closed December 24 and 25 for the Christmas holiday.
- The District Office will be closed on January 1, 2014 for New Years.
- CSD Regular Board Meeting – January 8, 2014 at 7:00 p.m. (RESCHEDULED from January 1, 2014.
- CSD Regular Board Meeting – January 22, 2014 at 7:00 p.m. (RESCHEDULED from January 15, 2014.

**Town of Discovery Bay**

1800 Willow Lake Road
Discovery Bay, CA 94505
925-634-1131

Office hours are Monday - Friday 8:30am - 5:00pm

[<< Prev Bill](#)

11/30/2013 ▼

[Pay this Bill >>](#)

Billing Address

██████████
██████████
DISCOVERY BAY, CA 94505

Service Address

██████████ Castle Rock Loop
Discovery Bay CA 94505

Account Information

Billing Period: 11/30/2013

Due Date: 12/25/2013

Account #: ██████████

Description	Read Date	Prev Reading	Present Reading	Total Usage
WT	11/30/2013	1,041	1,049	8

Total Charges

Water:	\$11.18
Statement Charges:	\$11.18
Payment: 12/12/2013	\$-11.18

Previous Payment Date:

11/19/2013

Previous Payment Amount:

\$26.56

Total Amount Due:**\$0.00**Auto Pay Active - [View](#)

Payment Scheduled: 12/25/2013



Have your bill paid automatically each month with Xpress Bill Pay's hassle-free Auto Pay feature.



December 13, 2013

Mr. Mohammad Farhad
California Regional Water Quality Control Board
Central Valley Region
11020 Sun Center Drive #200
Rancho Cordova, CA 95670-6114

Subject: Written Notification of Sanitary Sewer Overflow occurring at 9824 Key West Way in the Town of Discovery Bay CSD; OES Control Number 13-7610

Please consider this as the final Sanitary Sewer Overflow (SSO) report hereby meeting the NPDES CA078590 Standard Provisions V.E1., 3-Day reporting requirements.

Dear Mr. Farhad:

On December 12, 2013 at approximately 7:10 a.m. Discovery Bay Wastewater/ Water Manager (Virgil Koehne) notified Veolia staff (Joe Brandon, Collections System Technician) of a SSO in the area of 9824 Key West Way in the Town of Discovery Bay. Veolia staff (Fermin Garcia, Project Manager and Scott Biocic, Operations Supervisor) reported to the site location and at 7:20 a.m. confirmed that there was an SSO. There was very little to no spill overflowing from the manhole although it was evident that some spilled out into a near-by storm drain. The storm drain discharges into a man-made lake that is not used for recreation, does not have any fish, and is designed solely for landscape purposes.

The area of the SSO is presently under construction although there are some homes that are occupied. Kiper Home's superintendent was the person that initially found the SSO then called Virgil immediately which in turn called Veolia.

Response Activities:

The Project Manager instructed Veolia staff to respond with a spill trailer and a vactor truck to location of SSO. The staff placed a green bag in storm drain to prevent any more spill going into the man-made lake and coned off the area. Staff had determined the main line was plugged and the location of the plug prior to the vactor truck arrival at 7:45 a.m. Veolia staff unplugged the line at 8:06, staff could see the plug that appeared to be a mixture of wet mortar and concrete, the actual composition was not determined.

After unplugging the line, Veolia staff measured the wet area of the spill as less than 200 ft², there was no standing water as noted there was near no overflow during the entire time observing the manhole. Veolia staff estimated the amount of spill had to be less than 50 gallons to have escaped into the storm drain. Veolia staff poured bleach over the area of spill then hosed it down with potable water into the storm drain.

Veolia Project Manager (Fermin Garcia) called Cal OES at 9:09 a.m. and received Control #13-7610. A draft report was submitted to the Central Valley Regional Water Quality Control Board (CVRWQCB) at 3:30 p.m. December 12, 2013 in the CIWQS system. A certified report was submitted on December 13, 2013.

If you would have any questions please contact me at 925-634-8137 or 925-595-2077.

Respectfully Yours,

Fermin Garcia
Project Manager
Veolia Water NA – West, LLC
Contract Operator for DBCSD
Registration # CO-0010

Enclosure

Virgil Koehne, Water and Wastewater Manager, Town of Discovery Bay